

"To Whom It May Concern:

Please take this letter as a recommendation of the service offered by Frederick Young at Global Education Management Ltd. I have used the service on several occasions at two different Accor properties and from a recruiters point of view it has been excellent.

Having spoken with all the interns that Global Education Management Ltd placed with me they all agree that the service was not only efficient but done with a very personal touch.

The follow up after the intern has been with us for a few months is a nice touch, and the interns also appreciate they can still call on Frederick for advice during their internship.

Should you have any questions regarding Global Education Management Ltd please feel free to contact me."

*Richard Dunlop  
Food & Beverage Manager Novotel Edinburgh Park*

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"Dear Frederick,

First, I must inform you that finally I have been shifted to the sommeliers team, so now I am actually working as a sommelier! Here are a few words regarding my experience:

To be a sommelier has been my dream, and now that dream is finally turning itself into reality, as I hone my skills as a sommelier at this 2 michelin star restaurant at The Vineyard at Stockcross. All thanks to Sue and Frederick of Global Education Management. It has been a smooth ride since the day I contacted them, it took less than a day for an interview to be arranged with just the kind of property that I wanted. And then signing of contract, obtaining work permit, getting entry clearance, every step was guided and supported by them. I am indeed 'living my dream' in every sense of the phrase!"

*Ankush Jindal – India*

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"Dear Frederick & Sue,

First of all thank you very much not just for your help but for your support. I had a great job experience in England, being in a famous boutique hotel such as Charlton House Hotel is a great value. Thank you for arranging the perfect Management Training. I definitely recommend Global Education Management Ltd. I wish you all the best.

See you again in the future!!"

*Paula R. F. Sales Brazilian candidate  
graduate of SHMS Switzerland. Interned at Charlton House owned by the Mulberry Design Company.*

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"Having used Global Education Management Ltd for placement students, I can say without reservation that the service provided and attention to detail is a quality product and enhanced

with the personal touch from Sue and Fredrick, who were there at every avenue to 'hold our hands' and guide through the process.

On initial engagement they discussed our needs sending us only the quality of applicants specified by ourselves to meet the needs of our 5 star establishment with 2 Michelin Stars and 4 Star hotels, my only regret is that we could not have offered a place to all the applicants such was the quality.

Once with us the students received regular visits from GEM and their tutors to ensure that they were progressing in their chosen fields.

Again a quality service that you cannot afford to miss the opportunity to experience."

*Christine Pearce*

*Former Human Resources Director of "The Vineyard at Stockcross and Donnington Valley Hotel and Spa"*

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"I am graduated from HIM, Montreux, Switzerland. In order to get my diploma internship was an essential part of the program. It was a hard decision in which country I would like to do my internship. Our school had visits from a lot of companies which proposed their placement services. I attended meetings with all companies before I come up with my decision. I attended few interviews with small hotels within UK, but they told me straight away that they can't obtain my Work Permit for non European passport holders. After meeting with Mr. Frederick I was assured that GEM is the right agency to contact. The process does take time to get all correct documents using the OISC qualified immigration advisors that GEM use. However, it all worked out well. Global Education Management Ltd (GEM) has given me an opportunity to have a wonderful experience working in the Renaissance Hotel Heathrow London, UK.

With my experience I can recommend Mr. Frederick and GEM, who have been professional throughout the whole process. All the best!"

Kind regards

*Svitlana Ivasyutyna*  
*Ukraine*

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"My name is Mr Maksym Shchurko. I am 19 years old and I am from the Ukraine. I am a student of Hotel Institute of Montreux which is a member of the Swiss Education Group. The biggest education provider in Switzerland.

Basically, I was in the middle of my second year of study and was looking for the second internship. I wanted to go to London because first of all my brother spent 8 years there and second I get used to live in the big cities.

Global Education Management helped me to get a placement and work permit using OISC qualified Immigration advisors in the UK. Basically I didn't need to do much, mostly everything was co-ordinated by the agency. So I was quite impressed how easy it was for me to achieve my career goals.

GEM found an excellent hotel for me to get experience in and matched my request. They placed me at the Five Star, famous "The Connaught hotel" which is one of the best hotels in

London, which focuses on exceptional, luxury, personalised service. In 2008 Leisure & travel magazine said it was the top 30 hotel in the world. I am working in the Michelin star restaurant.

I chose to do Food and Beverage as my main experience target. I am working as back of house for 6 months. And after another 6 months I am going to work as front of house.

Before I came to "The Connaught" I had only 6 months working experience so it was quite challenging but I learnt a lot. The hotel was just refurbished through a £70 million pound investment so the way the business is managed reminded me of what I had learnt at hotel school.

The Human Resources department are doing such a great job that this year it is being nominated 'The Great Place To Work' in the Financial Times Magazine. For example: every employee was given a uniform that has been cleaned and ironed every day for you. The hotel has a special staff restaurant where everybody can have breakfast, lunch and dinner and in between available for coffee, teas etc. We were given an opportunity to attend plenty of different training that is being paid by the company, such as complaint handling, English classes, all sort of service training etc.

So to summarize I would say that this internship is even better than I thought thanks to GEM. The best thing about this internship is that I have a chance to work with one of the most professional and experienced people in the industry. This is where the most important part of my learning experience is coming from. After I finish my internship I am going to finish hospitality school and planning to start my own business.

Best regards"

*Maksym Shchurko*

*Ukrainian studying in Switzerland and interned at the Connaught Mayfair London 5 Star luxury hotel.*

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"Arora Hotels Ltd, owners of nine 4 to 5 star deluxe hotels such as Sofitel, Mercure and Arora Hotels within Gatwick, Heathrow and Manchester, is an organisation devoted to providing our guests with the finest customer service and to exceed their expectations every time. The quality of candidates that Global Education Management have sourced for us have been exceptional; choosing who between them to offer placements has usually been very difficult! GEM have provided Arora Hotels with a number of highly motivated, professional and skilled candidates within our Front Office, Kitchen, F&B and Housekeeping departments, some of whom have even won Employee of the Month and Star of the Quarter Awards. We are always sad to see them leave, as each of them have proven themselves to be a great asset to our organisation. Sue and Frederick have provided us with an exceptional and timely service and their understanding of the requirements within the hotel industry have been second to none."

*Helen Carney*

*Human Resources Officer, Mercure Hotel London Gatwick*